



CITY OF TITUSVILLE

TITUSVILLE SOCIAL SERVICES AD HOC COMMITTEE

AGENDA

Regular Meeting

June 17, 2026 - 5:30 PM

Harry T. Moore Social Service Center

725 South DeLeon Avenue, Titusville, FL 32780

The City desires to accommodate persons with disabilities. Accordingly, any physically handicapped person, pursuant to Chapter 286.26 Florida Statutes, should, at least 48 hours prior to the meeting, submit a written request that the physically handicapped person desires to attend the meeting.

1. CALL TO ORDER

2. ROLL CALL

3. DETERMINATION OF A QUORUM

4. APPROVAL OF MINUTES

A. Approval of Minutes

Consider prepared minutes from the May 20, 2026 meeting, for approval.

5. OLD BUSINESS

A. Review feedback results of the May 20, 2026 Public Open Forum

Consider public feedback summary for drafting recommendations

6. NEW BUSINESS

A. Draft Recommendation Summary Report

Consider draft summary report and provide input prior to finalization

7. PETITIONS AND REQUESTS FROM THE PUBLIC PRESENT (OPEN FORUM)

8. ADJOURNMENT

City of Titusville
"Gateway to Nature and Space"

REPORT

To: Members of the Titusville Social Services Ad Hoc Committee
From: Terrie Franklin, Neighborhood Services Director
Subject: **Approval of Minutes**
Department/Office: Neighborhood Services

Recommended Action:

Consider prepared minutes from the May 20, 2026 meeting, for approval.

Summary Explanation & Background:

Consider prepared minutes from the May 20, 2026 meeting for approval

Alternatives:

Do not approve as written and make changes prior to approval

Item Budgeted:

N/A

Source/Use of Funds/Budget Book Page:

N/A

Strategic Plan:

N/A

Strategic Plan Impact:

N/A

ATTACHMENTS:

1. 5.20.2026 - Ad Hoc Committee Minutes Draft



**CITY OF TITUSVILLE
TITUSVILLE SOCIAL SERVICES AD HOC COMMITTEE
MINUTES**

WEDNESDAY, MAY 20, 2026

5:30 PM

The Titusville Social Services Ad Hoc Committee meeting was held at the Harry T. Moore Social Service Center, 725 South DeLeon Avenue.

XXX

The members present were Chairman Dr Gina Beckles, Member Nancy Oliver, Member Cynthia Dennison, Member Christina Stokes, Member Monifa Watson, Member Kimberly Brooks, Member Reva Watson, Member William “Bill” Gary, Member Susan Pinder, and Member Erica Davis.

City staff present were Neighborhood Services Director Terrie Franklin, and Neighborhood Services Housing Program Specialist Sheila Martin.

XXX

1. CALL TO ORDER

Meeting was called to order at 5:32 p.m.

XXX

2. ROLL CALL

City staff performed roll call.

XXX

3. QUORUM

Quorum was established by roll call.

It is noted that Member Reva Watson and Member Stokes joined the meeting after roll call.

XXX

4. APPROVAL OF MINUTES-APRIL 15, 2026

Motion to accept minutes as is made by Member Oliver; seconded by Member Gary.

Motion passed by unanimous voice vote of yes.

XXX

5. OLD BUSINESS

No Action.

XXX

6. NEW BUSINESS

A. Public Open Forum

Terrie Franklin informed the public that to speak on agenda and non-agenda items, they must complete the speaker sign-up card and give the card to AD HOC secretary.

Chairman Beckles opened the public forum and thanked the members of the public for attending. Chairman Beckles provided the Committee with an overview of the discussion from the last AD HOC meeting regarding the best ways to come up with what is needed at the HTMC and find out why the building was not being utilized, and that it was the opinion of the Committee that the best way to achieve these objectives was to bring the community in so that they could tell the Committee what they felt was missing and what they felt like they needed from the services at the HTMC, and ultimately get public feedback regarding what direction the HTMC should be taken in. Chairman Beckles then invited the public to fill out a comment card so that they can provide their ideas and ask their questions to help the Committee determine what direction is needed for the HTMC.

Terrie Franklin advised that the meeting would pause for a moment so that the members of the public could complete and submit their comment cards. Member Oliver encouraged public attendees to complete the comment cards and speak because the Committee would like to hear from them and advised that there is a three (3) minute time limit so people wishing to speak should try to organize their thoughts before they get up to speak.

Comment Cards were received from the public.

The first comment card called by Terrie Franklin was Deborah Davis. Deborah Davis stated: "That we had in mind for this building to use it in our neighborhood if we wanted to have small events, sometimes maybe, let's do something with the children, where they could have a place here such as Mr. Gary, who has a STEM program, to have somewhere where they would be able to come in and get help with reading and put some use to the building because all we see is a little bit of something coming in and out and we are concerned because we live in this neighborhood and a lot of the Committee members don't live in this community, no more than passing through. And so, we want to upgrade things in our community and use the building for different things like having senior citizens sewing classes, but if we don't have use of the building, then what's the use of having it in the neighborhood." Member Monifa Watson asked Deborah Davis what she was proposing regarding the time frame, like what time of day, morning, evening, for these activities to take place at the HTMC. Deborah Davis responded that "it could be on the weekends because a lot of the time when you have special little events, it could be on Saturday afternoons at a reasonable time, not asking to hold events that would stay until till 10pm or 11pm at night, someone might have a funeral, and the church is not available. So, we're talking about events that are reasonable." Member Monifa Watson asked Deborah Davis if she has attempted to use the building before and what has prohibited her from being able to use the center. Deborah Davis responded that she came before when there was a program serving food and she would volunteer to bring things to the center to feed the community. Member Oliver asked if that was with Ms. Katherine when she was doing the food and Deborah Davis responded yes and there was also someone else who was doing the food then when they would donate food and volunteer to help.

Next comment card called was from David Hobart. Mr. Hobart stated that he has attended the other AD HOC meetings and better outreach is needed, social media is no longer the way to go, there are too many people that are not on it anymore. Facebook is pretty much dead, but flyers, posters, and maybe even mailers. Member Monifa Watson asked who these would be sent to. Mr. Hobart responded that it would be to anyone in the area and neighborhood, maybe put posters at Hero's. Member Monifa Watson asked what these flyers would say. Mr. Hobart responded that they would have information regarding events because Facebook is no longer useful. Member Oliver asked what kind of events he is talking about. Mr. Hobart responded that it should be any events that the center wants to hold in the future. Terrie Franklin

stated that she believed Mr. Hobart may be referring to the HTMC calendar of events, and Mr. Hobart stated yes.

Next comment card was from Darcia Bair. Ms. Bair stated that she lived in this area for about 22 years and drives by the center frequently, going to and from the library, and she has never really seen a lot of activity around here, but some of her suggestions would be to connect with local Boys & Girls Club, which is not very far from here. The times that she has been there, there hasn't been anyone available, she doesn't know what kind of hours they have there, but her and her son go to Cocoa and the Boy's & Girl's Club there is open until 8:00pm at night. Ms. Bair also stated that there are other types of opportunities, like a community garden. Ms. Bair also stated that she is aware that the center will be used to prepare meals this summer, and that she thinks that is an amazing opportunity, but even offering a healing space, offering yoga, tai chi, things that are practical for the community, she just thinks that it's important for the community to have access to resources that are available. Ms. Bair stated that she knows the community has a hard time accessing the Gibson Center, and she thinks that this is another opportunity for the community to access these things, and she wholly supports the community having access to the things that are here, and getting the use out of the center like other facilities that are around. Member Monifa Watson asked if she was advocating for activities at the end of the day/evenings. Ms. Bair responded that they should be offered when it is most convenient and she understands that not everyone is available during the day, and things like yoga classes could be offered during the day and evenings to allow for flexibility.

The next comment card was from Lynn Golden. Ms. Golden introduced the members from the Concerned Citizens Group that were present at the meeting. Ms. Golden asked Terrie Franklin how many services were offered at the HTMC before she came in or after she came in. Terrie Franklin responded by referencing the presentation from the first AD HOC meeting that had the historical data from the City in it, specifically that from 2004-2013 there were 10 tenants in the building, including the Space Coast Center for Independent Living, Early Learning Coalition, Consumer Credit, Crosswinds, Family Counseling Center, Community Services Council (RSVP), State Attorney, Habitat for Humanity, Women's Center, and Fair Housing. In 2012, a Notice to tenants that City had the opportunity to become the location of the Florida Wildflower Center, and if that did take place, the tenants would have had to leave the center. Between 2012 and 2013 all the City Employees were furloughed so that did impact the operations of the center. In 2014 there were 3 tenants in the building, 2015 there were 5 tenants, in 2016 there were 4 tenants, 2017 there were 3 tenants, 2018 there was 1 tenant, and in 2019 there was 2 tenants. Member Oliver asked Ms. Golden if that was the information she was asking for. Ms. Golden responded that she wanted to know how many tenants were in the building before Terrie Franklin came and why the tenants left and she did not reach out to them to bring the service back into the community. Terrie Franklin stated that in 2020 COVID happened, and at that time the center only had 1 tenant, and since then the center has only had 2 tenants, and the City has sent letters to all of the previous tenants to try and get them to come back and have a satellite office at the center. Terrie Franklin asked Ms. Golden if that information answered her question. Ms. Golden responded that Pastor Walter Brimm used to hold Ministry in the building on Sundays and Mr. Robinson used to serve food in the center. Ms. Golden then asked why North Brevard Charities left the center. Terrie Franklin responded that they elected to cancel their contract, under the previous director, that was not Mr. Robinson or Monifa Watson, and that it was not the City's decision for North Brevard Charities to leave. Ms. Golden asked why the City did not reach back out to the established organizations that left to see what was preventing them from coming back. Terrie Franklin responded that the City has reached out but has not received any responses from the previous tenants. Member Oliver stated that to clear up the history, Joe Robinson was heading up North Brevard Charities when they were running the center. Terrie Franklin responded that yes, he was, but she was clarifying that it was neither Joe or Monifa that made the decision for North Brevard Charities to leave. Member Monifa Watson stated that it was Brian Walton who was the director at that time. Ms.

Golden asked if Brian Walton wanted North Brevard Charities to come back to HTMC, and if she knew the reason or could not say the reason. Member Monifa Watson replied that he felt restricted regarding the usage and just did not want to continue the contract, so he elected to end it. Ms. Golden responded that now we have problems with people that wanted to come back in, and she doesn't know what the restrictions were, and maybe it was based on him, and not on Terrie. Member Oliver stated that there are less offices now than there were because the City has expanded and Hope for North Brevard has had to move a couple of times because the City has expanded into where their offices were to help meet the needs of the people, so there are less offices available now. Ms. Golden asked if it would be feasible for the food pantry to come back. Member Oliver requested that be added to the list of recommendations. Ms. Golden then stated where the food bank is located now, the parking lot takes up a lot of room, and it's not in the target area, whereas the center is in the target area. Member Monifa Watson asked Ms. Golden if she was specifically asking for the North Brevard Charities Food Pantry to be brought back to the center. Ms. Golden answered yes, because people are having to walk and ride bikes with gas prices being so expensive, and the food pantry should be brought back into the target area. Member Monifa Watson asked if churches are allowed to use the space in the center and rent it. Terrie Franklin responded she didn't believe so, but she would have to get clarification, because it would be similar to how a church is not able to use City Hall, there is a separation between church and state. Ms. Golden stated that at one time, there was a church service on Sunday. Deborah Davis stated that prior to Terrie Franklin's records, Walter Brimm did offer church service at the center, though that was quite a long time ago. Terrie Franklin stated that could have been at the discretion of whoever was operating the center at that time. Deborah Davis stated she is 75 years old and she has been in this community longer than 22 years, she knows what's going on regarding a lot of people did not want to come into the center because the store next door, the public were afraid for their lives and now the store is closed and now everybody wants to come back to the center and it's not right because the one's who live in the target area should have more say than anyone else coming in, other people have the freedom to speak their opinions, because they would be working with the city, and all of sudden, whoever changed things, out all different people on the Committee that don't live in the community and they don't know what the community goes through with the loud music and trash all over the place, so she felt that the Committee should have been people who lived in the area, no offense to anyone, and they're grateful to have educated people to help with this and help get it right, but the Committee can't think for the community when they don't live there, in the community. Member Monifa Watson asked Ms. Golden if there were any other services, aside from the food pantry, that were in the center, that she would like to see come back. Ms. Golden responded social security was in the center and they left and now people have to ride the bus to Cocoa, and Terrie does feed people on Thursday's, and that she enjoyed the resource fair that Terrie held at the center. Member Monifa Watson asked Ms. Golden if North Brevard Charities was a tenant at the Center and brought social security and food stamp services, did she believe the community would come in for those services. Ms. Golden responded that she truly believed the community would because people have to ride the bus, and maybe they don't have money for the bus, and even if the services were offered 1 day a week, and it was advertised, then people can come in and there's other programs people need, like doctors to come in for like AIDS testing and shots, and maybe not give people shots, unless they're a certified doctor, but other services with helping people fill out papers. Ms. Golden stated that Erica Davis is good about helping people, not because she's who she is, but if people need papers filled out and they don't know how to read or right, Erica Davis is very good about helping people do that stuff. Member Davis stated that Member Monifa Watson have been discussing North Brevard Charities coming back to the center about a year ago and it's been on her mind, she had just tabled it for a while. Member Oliver stated that, as historical information, there was an AIDS group at the center, and Terrie may know the name, but the group dealt with people who were dealing with AIDS and they gave out condoms and educational material. Terrie Franklin stated that the organization had a storage office at the center, but they were never at the center. Member Oliver stated that the organization was at the center, and she saw them, there was a lady in particular, and they weren't at the center all day, every day, but she was at the center during

certain hours during the week to meet with people and she was referring them to curative care. Terrie Franklin stated that she doesn't believe that lady is still doing that business anymore.

Terrie Franklin asked Chairman Beckles if she could speak. Chairman Beckles said yes. Terrie Franklin stated that, because the topic of AIDS testing was brought up, the center is having a mobile unit that comes on the 2nd Monday of the month to do HIV and HCV testing, which is something new that is being offered at the center. Member Oliver asked if people just go into the mobile unit. Terrie Franklin responded yes because it is a fully functional unit, for privacy, because they also do blood draws, and testing inside the mobile unit, which cannot be done inside of the building. Member Monifa Watson asked if the unit sits outside. Terrie Franklin responded yes, it sits right outside in the parking lot. Member Oliver stated that she felt having the mobile unit outside in the parking lot makes it not private, because people see you going into that vehicle than they know you have an issue that you're trying to resolve, whereas someone just comes into the center, then no one knows the specific reason your coming in, but going into a mobile unit that is right outside of the center draws attention to what someone might be doing and it doesn't make it very private. Ms. Golden stated that the mobile unit could be parked in the back and people could walk in through the center to get to it. Member Oliver stated that, while that is a good idea, if it's parked outside someone driving by could still see who is entering, and it's not very private. Ms. Golden stated that we're trying to help people, because some people may not have money to pay for a doctor, so in being asked what services need to be brought back in, "whether I got AIDS or not, I am going to need some help, and we know how to be discrete, and they can come in through the door, and Terrie might be here at the door and have the secretary say, all right, you can go through here into the back." Member Dennison stated that those mobile units have medical machinery in them, so that's why the services are offered inside of the units. Member Monifa Watson asked Terrie Franklin how long the mobile unit has been coming to the center. Terrie Franklin responded that this month was the first time. Member Monifa Watson asked if there was any attraction, to which Terrie Franklin responded that she was not here when the mobile unit came, but it is an unmarked van and it has been advertised. Member Monifa Watson asked how was it being advertised, to which Terrie Franklin responded that it's posted on Facebook, it's on the center calendar, city calendar, and bulletin boards. Member Oliver asked the name of the agency; Terrie Franklin responded the name is Unconditional Love. Member Monifa Watson asked the members of the public were aware of Unconditional Love coming to the center; Ms. Golden responded that she had seen something at the center, but that she wasn't aware of what was going on, and that if you don't read the sign as you pass the center or if you don't have Facebook, then you don't know what is actually going on at the Center.

Terrie Franklin informed the Committee that there were no more comment cards from the public in attendance.

Member Dennison addressed the public in attendance and asked that they provide the Committee with recommendations regarding any nonprofits that could be reached out to and would be beneficial to have at the Center so that the Committee does not have to guess which nonprofits would benefit everyone.

Stacey Lincoln addressed the Committee and stated that he felt like there are so many services that are already being offered throughout the City but the problem is access and that there was a shift that went on in the Center because at one point there was a bunch of coalitions at the center and a whole bunch of additional services and all of those things, and he thought that not only since COVID, which created different rules and policies as far as engagement and having the community being welcomed into the facility, and not just this facility but the whole community went through a non-contact process, and he believed that we just got away from those types of relationships, and he thought that North Brevard Charities, to him, was the obvious selection because there is no other organization that has access or more partnerships or more resources, more things in general that could be brought to the Center, and we just

don't want to feel like coming into a building were their second hand citizens, we want people in here that look like us and that we can relate to and one of the biggest things for our community is that we have a lot of people that can't really work on computers and we need to feel comfortable coming in here and getting help in all sorts of areas when it comes to engaging this facility.

Barba Pittman addressed the Committee and stated that she lived down the street, and she was just wondering who makes the rules and regulations for the Center. Terrie Franklin answered that the City of Titusville owns and operates the building. Ms. Pittman responded that is a big one because the City of Titusville doesn't tell who makes the rules. Terrie Franklin responded that she is the Director at the Center so it would come through her, regarding any requests to have tenants or events at the Center. Ms. Pittman asked whether the community could have input on what they want and how the building is run because it doesn't seem right for her (Terrie Franklin) or the City itself to make all the rules and regulations, at least we (the community) should be able to contribute to the cause and all of us look at it and maybe come to a conclusion about the rules and regulations because she felt like she's just an individual, "but like, we'll say you (referring to Terrie Franklin), I don't think, you don't live in this community and I can't see how you all (referring to Committee) can make that decision for our community, I feel that we should have some input also." Terrie Franklin responded that she agreed and that's why the Committee was established, but that she wasn't sure why no one from the community put in an application to serve on the Committee because then the community would have had that voice and that the City has done several surveys out in the community to try to get the community's input, and that she was not sure what Ms. Pittman was referring to regarding rules and regulations, because there aren't rules and regulations; "if someone has a request from the community and a need, we (the City) always look at that to see, we've accommodated Stacey and his food program, we've accommodated Ms. Lynn and her meetings, so if you can give us specifics of things that you would like to see or give the Committee specifics on what you would like to see, that's the purpose of the open forum today, to get that information to the City." Ms. Golden addressed Terrie Franklin and stated when the Committee was originated, Terrie sent out things and 7 people was supposed to be on the Committee that lived in the target area, and only 2 people that filled out the application immediately, and then nobody else, and for some reason, they didn't see the application or it didn't go out to the churches, so that was one hold up there, and then when you (Terrie Franklin) opened up to everyone at the time, to which Terrie Franklin responded that she did not open it up, and Ms. Golden stated "well you work for the Mayor, so he opened it up, and then when I got up in the meeting and said what I did, it was a repercussion that came back at me, at that time, and I said that everyone did not live in this neighborhood, but you choose who you want at that particular time, so Ms. Pittman that's what happened, maybe you didn't get the memo that you could have joined the Committee." Ms. Pittman responded, "I know that I get an email, but how does the community even know about, what type of flyer, and did you say it was on the calendar, who know that the City has a calendar, everyone in the community doesn't know that the City has a calendar." Terrie Franklin responded that was true, that's why we rely upon the Concerned Citizens group and other groups to get that information to those in the community that do not have access to emails. Ms. Pittman responded "One thing you stated that you have a calendar, for example, and if you can contact each church some kind of way, and if you have flyers, they always have a place that someone can pick up a flyer and even make the announcement in church, because I know you send me email and I look at the email, I did recognize some of the people on the email, but a lot of the people, that are on the Committee, they have to do what they can, for example Bill Gary, but we as a community need to know what is going on, because if I hadn't got that email, and I'm on Facebook, I even have what's happening in Titusville, I have never seen on what's happening in Titusville something about this organization that we're talking to now, it just doesn't seem feasible, I still say, I know you all make rules and regulations, but I still very pressed that we should have some input, people that's not in our community shouldn't make all of the decisions for the people that are in the community because I am 80 years old and born and raised in this community and do know what's going on and I try to keep up and that why I'm on Facebook and look at

what's happening in Titusville and see what's going on in Titusville and I've never seen anything concerning this building on what's happening in Titusville, never, and I look at that every day." Ms. Golden stated that maybe the Committee could put out information, people were inviting people for the public forum, so that's why her group was in attendance, and she didn't know where the rest of the community was, because if each person on the Committee invited at least 3 people, the room have been filled, and maybe because some people didn't live in the target area, they didn't know they could invite people to attend, but nevertheless, people should still be invited to the meeting, and maybe that would be a way for news to travel.

Member Oliver called for a point of clarification stating that the Committee needs the public input and they need to be able to make a report to the City, and it feels like, maybe because of history, comments are being directed to Terrie Franklin, but maybe comments don't need to be directed to Ms. Franklin because Ms. Franklin doesn't need to tell you what is going on, and that public comments need to be directed to the Committee so that the Committee can ask questions. Ms. Golden stated that she was directing her comments to the Committee, "but that Terrie works with us in the Committee and you don't work with us in the Committee, so you won't know what's going on, we go to Terrie, Terrie has sent out information and I come practically once a week to talk to her and say what's going on and maybe this is a way, and now she can put it out and say alright, if you all want to come to the Committee and get a flyer, and Dr. Beckles, can put out a flyer to the churches, then you want have this problems and have 3 people at a meeting, so we're trying to get the news out." Member Oliver stated that the Committee has a limited amount of time, 6 months and 6 meetings, to look at the situation from all different sides and, in her opinion, "We can't change history but we can change the future, we need to know the history" and that she had been in the building, one of the only people to be consistently in the building for 12 years, so she knew some of the history, and the Committee wants to know the history, but they really want to hear what the public has to say that they can make the future better for the community, to look at what the community needs and wants and the best way to implement that. Member Oliver stated that she had invited people to attend, and that she had invited Stacey and told him to invite 10 more people.

Member Monifa Watson stated that she "had heard the community state that a food pantry is a need, where are people getting food currently, which food pantries are people in the community accessing now." Member Gary responded that people are going to the Hummingbird Food Pantry. Member Monifa Watson asked the public if the Hummingbird food pantry was sufficient to meet the food needs in the community, or if it was access in getting to Hummingbird. Stacey Lincoln stated that "You have to go to separate sites, you have to go to one site to register and then get transportation to the next site." Mr. Lincoln stated that he has had experience with Ms. Franklin for last couple years and he thinks that the main questions is "Do we have access?" and Mr. Lincoln stated that he has had a couple great conversations with Ms. Franklin where they tried to figure out ways that the community could come in to the center and make it a better situation and the difficulties that exist when trying to encourage engagement. Mr. Lincoln further stated North Brevard Charities would be best suited to address the gambit of needs, and that while there are services available, the main issue is figuring out how to connect to them. Member Monifa Watson stated that she intended to ask about the biggest needs in the community, and reiterated that transportation was a huge need, and that she had heard during the public comments that computer literacy was also a need. Mr. Lincoln stated that due to fraud, the application process for public services has been made more difficult, and makes it harder for families to move through the process of accessing public services, and that it would be very beneficial to have people at the center to assist with applying for food stamps, housing, and other public services, and that the community coming into the building are "met with a smiling face, and that a lot of us are uncomfortable coming in asking for certain services on the engagement, and I just think that's it, I don't think that COVID had a lot to do with as far as transitioning to where we were comfortable not having contact, and we just need to get back to that point, and how does it look for us with North Brevard Charities partnering with the City,

or maintaining this facility because there's going to be different issues that come up every day for every family, we need to broaden relationships and connections to where we can make phone calls, where we can establish different connections between different segments of the community.”

Member Pinder stated “I think we're all kind of saying and thinking the same thing, but let's be clear, the activity that was here prior, the community was comfortable with the people that were here and they were Black, they were able to feel comfortable about their situation, but when they came here they felt a connection to be able to request the services that were here and if they weren't here, the other people or staff that were here, were able to find and provide it for them, so, if you walk in here and you're not comfortable with who is behind, the receptionist, you're first thought is, I don't feel good about this, I am going to turn around and walk out, and I think that is what the community is feeling, let's just say it, I'm sorry, they're not seeing their own people assisting them, now the community service, if our community is changing, it's becoming diverse, so it's for all those who have a need, but, if they don't see people they can connect with and they don't feel like they can trust them, they're not going to come in for the services, and open up, there's many things that could be done here, besides a service that we as a community can do for ourselves, we could create, and I'm not going to say a group, but for example, I'm a woman, why couldn't we have a ladies advocate day, that means all you women in this community, whether you live in or out, you know what's needed, what can't we be caregivers to somebody, but we would meet here, whatever the need might be, why can't we engage and advocate for somebody who can't read and they need to get to social security and they would come here because they're comfortable in expressing that need and we as a community would then channel that to whoever can refer that person to what they need; can we provide a ride, if you're retired or a young person, you can always refer to Stacey because he works with the youth and other people; all of us have some type of talent and expertise that we can offer in our own community; we need to create a corporation of caregiving and love on each other and build a communication relationship but we can do it out of the center where people feel comfortable to come here; Feeding people, I'll cook, I love to cook, food brings everybody together, and we can just kind of start from there and just create and open that relationship.”

Member Oliver asked Mr. Lincoln what the barriers are, besides the color of the receptionist, or the culture of the receptionist, what other barriers did Mr. Lincoln see, because she sees some, but she is not allowed to say them because she is on the Committee and needed to hear from him. Mr. Lincoln replied that he thought the barriers came in when the agenda at the center changed. “That we went from a facility of service to a facility of not service” and that “once again, this had a lot to do with COVID” and addressing what it takes to get back to being a facility of service and what does that relationship look like and “you're going to have so many different people come up and when they see that there's an opportunity” and that he has learned “the people that truly want to do it, they're already doing it, they don't need a building” and he's been “dealing with Ms. Calhoun for how many years, without a title, without anything, so the ones that actually want to do it, they're doing it, and I think we should pick them out and find them out and help build that relationship.” Member Oliver asked Mr. Lincoln about things that happen in the building or other any other factors that would make him want to walk back out. Mr. Lincoln responded that “You have to once again go back and look at what the agenda had been” and “when you come in here, the list of services has dwindled” and “at one point in time, we did have a Spanish speaking lady, who couldn't really speak English, so that was a huge deterrent, but once again, I just feel like that had a lot to do with their agenda for this building, and I think now that we have more eyes and have a community need, we need to address how the usage goes, we just need to find the best facilitators for that and develop a partnership and North Brevard Charities just has the most facilitators.”

Member Gary addressed the Committee and stated “My thoughts are that each of us has to be an advocate” and “when the application first came out about this Committee, I sent it out to all of the churches and asked them to make an announcement, but I don't know if they did that or not there. I sent

them out to a bunch of other people hoping that they would apply to be on the Committee, just like anything else that I get from the City, it's either announced at our NAACP meetings or I send it out to my personal contacts and I usually ask - pass this on this on to your personal contacts, that's how we have to do it, by word of mouth, because, and even at that, there are people that are not going to respond, there are people that are just not going to respond, and we have that, we just had the supervisor of elections at the NAACP meeting the other night, talking about what you need to vote and we had a packed house but a lot of people who really needed to hear what he had to say wasn't there and they're not going to be, that's just the reality of it, so we have to become our personal advocates, I think, for services that's going to be here."

Member Stokes addressed the Committee and stated, "One of the questions that I have for you all today is – do you think community members, members of the community, would be more likely to visit the center if it had a permanent welcoming space available daily, not just during structured events?" Member Stokes clarified "Like a permanent welcoming space available daily for members of the community, do you think that would increase engagement, participation, attendance, at the center?" Ms. Golden stated, "A welcome station, explain yourself." Member Stokes stated, "A permanent welcoming space, a outdoor space for community members such as a space to gather, like a community garden, it could feature a memorial wall, engraved bricks for people to honor loved ones, but the idea would be, what, I guess my question specifically is, do you think having a welcoming space outdoors, that is visible to others, would make this center feel more connected to the community?" Deborah Davis stated, "There's the statue out front, that's like a memorial area, garden, I guess does that make people feel welcomed, that would be my question, what more are you wanting, to add more to that area?" Member Stokes stated, "Well I was thinking, there is land on this property, specifically around the center and especially with Blue's Market closing, it frees up a lot of space and it allows for the community to gather, if there was a space such as seats, outdoor seating areas, and the idea behind it, would be like a memorial wall, a place where community members can honor their loved ones and actively add engraved bricks to the center and it would be as a way to just be more accessible, make other people feel more comfortable, what does healing look like to you?" Ms. Davis stated, "I would like to answer that, through Ms. Terrie, and I don't want you to feel bad about anything, okay, because, listen, it is what it is, and people are going to say what they're going to say, we have asked the City for a little piece of land...all of this that you're talking about...they said that the land didn't belong to them and then we find out that it was a little small piece and then because we wanted to put a wall such as that, that the Blacks that were here a long time ago, the ones who owned Blike's Cleaners, the ones who owned stores here, the one who did this and that, the barber shop, we wanted to do a memorial wall, that Black people, when they come in, we wanted to beautify all of this all on there, because everyone has a nice gate when they come in, unlike when people come through our neighborhood, and all they see is nothing, no beautiful flowers, no nothing, and we can't put it on Terrie, we have to put it on the City Hall, because they have all kinds of other gates and stuff all over there on 50 to welcome and stuff, and we have asked them for all of that, we wanted a little place to sit down and talk, and one young man that owned a lot of that land and he did want to sell it to us or anything because he wanted it to stay just like that, and we have been saying it looks bad because people are smoking back there and doing all kind of things, she has to smell pee and all that, where they are peeing back there...it's a bad thing that if you lived here many years ago and you come back and say, oh the area never changed, it's just still the same, nothing there to gravitate to, so we have asked for all of this...we had planned for a rock garden and we were turned down, so it is what it is."

Member Brooks thanked the members of the public for coming to the meeting and stated that she does live in the community and that she works with the young and elderly. Further, Member Brooks stated that "I'm new to this, but I'm true this, and everybody on this Committee that's here, they asked for you guys to be here, because we weren't taking it upon ourselves to say we know this and we know that about what you guys need, we allocated, and this one right here, said exactly, we were talking about donating things,

getting people to donate in the community, for the rock garden and all that, 80 years old, my Granny passed away when she was 97, and all she taught me to do was march and fight and ask, and for you guys to understand and to know, we're on your guys' side, period, because a lot of people, I don't know who lives here and who doesn't, but the people that got up there and said that they want to help, a lot of things still have allies... we have to all look at it from a different point of view, every step of the way, because through out every movement, it hasn't always been the people in the neighborhood, it's always been people who had a heart string and love for other people that took it, I know you guys have had a lot of hurt, we have as a people had a lot of hurt, but just know when you see these people here that are sitting here, I don't know much about her, or whatever, but she's here like you said, and but I'm here to tell you when we had our other meeting the main thing we were saying was that we can't go any further until you guys come, so just know that we're not trying to take over, but I do live here, I've been here for 5 years, and I go out of Florida to go to different places to march...just know that the people who are sitting here, whatever you guys say that you want, we're going to help fight for that because it's important, the murals, the walls, the gardens, and we've got to use everything; you say social media, but we do social media, you all might not know the avenues to social media, but just because you don't know the avenue and I know an avenue; if it's left and you get to a wall, you go right and you get to a wall, you go over the wall; we're in the Harry Moore Center, there's nothing that we can't do, so just know that we are definitely, whatever you guys think, whatever you say, that's what we're going to do," Ms. Davis stated, "Where the store is, my grandfather owned the land, not here and now, but his daughter, Evelyn Bell, she'll be 98 in July, I have an Aunt that's 102 years old, both were educators here, they are still alive, we have offered through Mr. Kirk Davis, he went to check on it, the City kept giving us the run around, and we talked as a family to talk and see if we could use some of the land near the little store that my sister has, that we could do something, a wall, to invite, and the City, I think Ms. Terrie came back and talked to us about it, and we kind of just dropped the ball on it, but she has been a help to us, and I don't want her to feel like she has not been a help to us, we have to work together and so maybe what they're trying to say is if there was some Black faces, sometimes, that they can see, they feel like, but it's not because of her, the City hired her, she didn't hire herself, so we have to get on the main line of thinking, but we did say that we would put a wall there...so that when you come in on South Street it would look much better, but we didn't know if somebody on the other side would allow us to put something there so we could have it...but then it would cause problems with the sidewalk, so there's a lot of stories behind this because we've been working with her for a while, and the half has not been told through her and I don't want her to feel like we've come in just to crush her, that's not how it is."

Herb Carroll addressed the Committee and stated, "I have a question for you, when you spoke about the barriers, you said you know the barriers, what barriers are you all talking about?" Member Oliver responded, "Well, I've heard several people tonight, and I am so grateful and so thankful that you all came and that you shared your hearts, but I've heard several people say we don't feel welcome, there's barriers coming into the building, we don't feel welcome, it can't just be the color or the culture of the person behind the glass, maybe it's the fact that they're sitting behind the glass, maybe it's the fact that there's an armed security guard roaming around, and it's like, I don't want to come in because there's an armed security guard, maybe it's that there used to be a little table and chairs and coloring books for kids so if mom came into to do something, there would be a place for a kid to play, but now there doesn't seem to be a kid area; I mean, I don't know what the barriers are, that's why I am trying to hear from you all, but I see things, but I want to hear what you see because it's really about how can we serve the community." Mr. Carroll responded, "I thought you said you knew the barriers, that's all." Member Oliver responded, "I want to hear it from you, it can't just be me, and I did hear from you, Ms. Pinder, that this is your community center, and you want to come here and you want have like, tutoring for kids after school, you don't want everyone in the building to act like a librarian – saying be quiet, don't talk, sit down, shut up, that's not welcoming to kids to get tutoring, so how do we have a welcoming space for kids to come and which neighborhood, community, which group is going to get volunteers to help kids

with homework, is it going to be like the NAACP, is it going to be a church group, a group of people from a church, maybe retired people who want to come, you have retired teachers in these churches; but how are we going to make people feel welcomed, because if everyone feels like they're in a library, and it's like, sit down, shut up, be quiet, nobody feels welcome and no kids are going to come to get tutoring, so what are the barriers." Ms. Golden stated, "I don't have any barriers when I come in here, because I say – where's Terrie." Ms. Oliver responded, "You don't have any barriers anywhere, Ms. Golden." Ms. Golden stated, "And if I don't see the other young lady there, then she'll say well Terrie is not here; maybe because I don't have problems coming in here, for like my social security or other things, but mostly I come here because of the Concerned Citizens Group to make sure we're on one accord; maybe some of the other cultures come in here, and they don't feel welcome, but I can't speak for them, I can only speak for myself." Member Oliver asked, "Well, what about the 20-year-old person, maybe with or without a child with them, and looking around, they don't have your moxie, they don't have your pluck, you walk in here, you don't play second fiddle to anyone, Ms. Golden." Ms. Golden responded, "Well, Sister Juanita Houston used to work over here, and she does a lot in the community still, and she has another meeting tonight, and she could probably tell you more when she worked here, at the office and stuff, she had asked – could she come in, if we want to have a program until 7'oclock, that she would be here, but they said you had to have security here, and she said "I could lock up because I used to work for the City many years ago" so I think that was another problem, we couldn't have certain things till a certain hour."

Mr. Lincoln stated, "I think barriers are the wrong word, I just think that services dwindled, so there was no need for them to come in this building, and in the process of them coming in and seeing less and less services, then it became irrelevant." Member Oliver responded, "I thought it was you that said, but it could have been somebody else, the community doesn't feel welcomed in the center, and I don't know who feels that way and why." Mr. Lincoln responded, "That might have not been the right verbiage, because I feel like the community just doesn't feel like the services in here that are provided help enrich their lives, and I think that we need to get back to the point to where we have organizations and coalitions in this building because the City is not equipped to do this, Ms. Franklin wasn't equipped, I don't know what transitioned her to that role, but that's a whole different skill set, to be engaging, and I don't think that the barriers were necessarily there, I just think that the services dwindled, and I think that the need from the community coming in dwindled. Member Dennison asked, "With all of your connections, and everyone that you know and deal with, what do you think the most important services are to be in this building." Mr. Lincoln responded, "I don't think that it falls just upon the individuals to say, I think that we look at organizations that have a broad, wide well of resources and relationships and friendships because the thing is that we want to be comfortable in coming here and getting services by people that care and I know that the barriers are not necessarily color, just need people that love on people and that comes in all different colors, so I just think that the people that were in here, and going through COVID and those things, they transitioned away from that and I think that's what should be discussed; how do we get back to opening up the services and who is best at helping Ms. Terrie do that, I just think that it's going to be North Brevard Charities."

Member Davis stated, "I'll say this, as far with North Brevard Charities, the brief time I was there as a subcontractor, the one thing that I noticed when people come into the facility, whether it was the pantry and or upstairs to ask for services, if Monifa wasn't out front... me or Lamika, the first point someone comes into the building, I greet them, I say hello, how can I help you; your first person and your point of contact has to be that person that is engaging and pulling you to the side and saying – hey let me help you, what is it that you need; if that person is only saying good morning, good evening, you may feel like well, let me see, your looking around for someone else, so the person that you have initial contact or engagement with must be inviting and they know that you're there for service and say hey hello, what do you need today; if there was an office or this room that was available for people to come in consistently,

once a month they have a sign up on the calendar, whether it's North Brevard Charities, Hope for North Brevard, the come in they sign up, twice a month, and they put it out that those services are now available, because people are already used to getting services from North Brevard Charities or different organizations, they get their information out to their people because when they come up for pantry to get signed in, hey Tuesday – we're going to be here at the Social Services Center if you want bread, food, milk, juice, whatever – it's going to be here so you don't have to commute over here; I know Hummingbird, Gina, we talk, I used to go get stuff from her for North Brevard Charities, she didn't have a lot of people come out for whatever reason, so they had a surplus and she had to go on Facebook and say come and get it, Gina's thing is she probably couldn't bring stuff over here because they need storage, most of the things have to be kept cold, and or it has a time that it will expire, but she has refrigerators and refrigeration and that's here, so she probably could be here once a day, but if this building opens up to where there's a permanent staff member or someone here, whatever the hours may be, so there can be a turn key type of thing, organizations sign up, we make sure that they have the facility and hours to come in, that will open up the flood gates of services, and the people that are already working in those organizations will be able to great those people and take care of them, anything else is just extra – STEM program, extra, anybody with something, you sign up, you have your insurance and stuff, but it's available because you signed up and you made availability to come."

Member Pinder stated, "What about Farmer's Markets, I think someone asked about that, about this facility being open on the weekend, but it's not, but if you have like a Farmer's Market to have fresh food, that's one way to draw in the community because it's going to be free; you just have to come and get it, but it would be outside in the parking lot, but we're talking about being on a Saturday; where people aren't working, but is that something that can be established and utilize the Harry T. Moore Center for." Terrie Franklin responded, "I recall from the last meeting that was asked, I think it was Member Stokes that had asked, I did reach out to the Planning Department, and the zoning for this building, which is public because it's owned buy the City, does not allow Farmer's Markets; there's only certain zonings in Titusville that allows Farmer's Markets, and I don't have it off of the top of my head, but a public zoning is not one of them." Member Oliver stated, "They do it in the parking lot in downtown Titusville." Terrie Franklin responded, "Which isn't owned by the City, it's a CRA thing."

Ms. Golden asked, "On weekends, would we utilize this building for something else, a get together, a community get together or something like that." Terrie Franklin responded "...I was hearing all of the comments about that, and I wanted to give everyone an update on that I have got an administrative policy approved by the City Manager, based upon all the comments we've heard to date, and we do now have an application if someone wants to use the facility during the day, during the night, reasonable hours, there's obviously noise ordinances for the City, there is an application to fill out, there is a fee for security if you don't have your own, if you want City staff here – there is a fee for that as well, so there are user fees and it's minimal, it's only to cover costs, operational costs." Member Oliver asked, "You would have to have somebody unlock and lock the building from the City, right?" Terrie Franklin responded, "Yes, that's why security or staff needs to be here." Member Monifa Watson asked, "It's for individuals and or groups?" Terrie Franklin responded, "Yes, so if anyone is interested in renting this room that we're in or the kitchen, we do have applications for that." Member Oliver asked, "What's the fee?" Terrie Franklin responded, "I'd have to look on the forms, so don't quote me, but I think it's 75 dollars, if it's a bigger special event, there's special permits for that, that you will also have to get from the City for those." Member Monifa Watson stated, "And you said, during the day, weekends as well." Terrie Franklin responded, "Yes." Ms. Golden asked, "They have to have security and pay for it." Terrie Franklin responded, "No, the City has security, so we would only charge you the rate that the City is paying for security, I think it's 35 dollars an hour, or something like that, that we pay, I know it's a lot." Member Oliver asked, "Well do you have to have security, or could you use TPD?" Terrie Franklin responded, "If you're able to get TPD, but that would all be for after hour events, because obviously someone has to be

here, it's a City owned facility, for insurance purposes and things like that; like some of you said, there are challenges, when it's a public owned building, a City owned building, those may be the rules and regulations you are referring to but as far as any organization that wants to have an office here, you're welcome to have an office here, we have applications for that; we too have been trying to get those agencies that have been here in the past to get satellite offices here, and I think Stacey said it best, COVID just put a wringer in everything, these organizations that used to be here, they have since moved on, they've opened their own offices as you know, both in Titusville and they're all over the county, and everybody's budgets are tight, so I think that's one of the issues, is getting those agencies back here, is because they've established at other locations; so we have been trying to get them here, we listen and the most requests that we hear from people when they come in here is obviously for Social Security and Food Stamps, we do help them with that, but we're not experts, everything is online now, Social Security is online, Food Stamps is online, so we do recognize people are not computer savvy, especially the elderly, so we do help them when they ask for help, to get those established, or we refer them to another agency that can; so the City's role in this Center has always been, from day one when it was built, as a referral agency, we refer this citizens that ask for help to an agency that can help them, the City in not in the social services business, we all know that, so we do have that referral system to do that, we try to keep the Center staffed with employees that can handle the volume of referrals that do come in here, it probably can be improved, but I agree there has been a down-tick in the number of people that come in here, and to me I look at it as kind of, hopefully a good thing, or a sign that the non-profits are doing their job – they're helping the people and the services are being provided, and so when we do get someone coming in here, usually they're new to Titusville and they don't know where everything is, so we have a resource center, and we do have a kiddie center, and we try to keep that stocked with a list of everything that we know of that's in the City, whether it's food pantries, whether it's agencies for whatever type of services, counseling, AIDS preventions, all of that is on that resource list; although we can't provide it at the City level, we look for tenants to come here and do that and we also refer to those agencies that we know of that offer those services." Member Gary asked, "Terrie, do you have vacant offices now?" Terrie Franklin responded, "We do, we have 2 vacant offices right now, but I am going to say 1 because I know that somebody is working on getting here." Member Gary then asked, "Is there a rental fee, is an agency wants to have an office here." Terrie Franklin responded, "Yes, it's 1200 dollars a year, which equates to 100 dollars a month and that includes all utilities, janitorial services, you just pay the flat fee." Mr. Carroll asked, "What type of organization can rent an office." Terrie Franklin responded, "The organization has to be a non-profit for tax purposes." Ms. Watson asked, "But they still have to pay even though they're a non-profit?" Terrie Franklin responded, "Yes."

Member Oliver stated, "Since we're not like the City Council, we won't go on until late night or 4 in the morning, I just wanted to give everybody a chance because we only have like 10 more minutes before they're going to call this, I want anybody who has anything they wanted to say, even if you haven't filled out a card, we would still like you to talk and then you can fill out a card afterwards since that an important piece of paper, but we have 10 minutes and I want to hear what you have to say, you came, and I am so grateful, but I want to hear." Ms. Golden stated, "Well, I thought my Vice-President would have something to say because he's a great talker." Kirk Davis stated, "I am Kurt Davis, I am the Vice-President of our little group, the Concerned Citizens, here in Titusville; this is only the second meeting I've attended, I missed the last one; so I would like to sort of absorb all of the information that goes around this room because you guys know what's going on more than I, but just listening I made a couple notes, I know that Stacey brought up some things, and I think the focus is on the building – we're talking about bringing the community into the building for services and I'm just thinking back on it and who was here in the first place and I know there's been some vacancies and I know that you've invited those who left to come and they didn't come back, they didn't reply, I don't know why they left and I don't know why they would do that without some specific reason, but that aside, if the community comes in, like I heard him say about these barriers, or we're not the same cultural background or color – what have you,

but you need help, you may see a face and you may not be interested in coming in and seeking that help but that's on that person, I wouldn't blame the facility or anyone whose working in here to have put that/laid that there for that individual person; a person has to make up their mind what they want to do, I was just thinking about it and I looked around I hate to use this curse word but A.I., it's a quick and easy thing to do, and I was just curious if there are other organizations or towns like Melbourne has a social service component, they have a forum and they have different agencies that will come in; I don't know if you would have people come in on a rotational basis, like you may have someone from Social Security, like you said, you're not an expert, you may the experts show up once or twice a month; talking about the medical van, I thought that was really good because that is a definite need and if you have a problem, I guess the medical community centers are still in operation, I know there's still one on Sanddrift, I don't know if there are others, but they could have someone here once a month in addition to the van that comes up; so I would say the outreach is good, I think that we need to outreach to people have some experience, I know that North Brevard, you guys carry a load really, you carry a lot, I'm not taking away from your organization either Nancy, you guys, everybody is doing their thing, and it's not all in one hub, so, that would be my suggestion, invite these different organizations just to show up once or twice a month and advertise it through social media, Facebook, emails, I know you do a great job Terrie getting those emails out, but it's good to get the word out; I know I worked on a couple of things using Facebook for a project that I have been working on and the response hasn't been that great, I've gone to churches and not pointing fingers at them specifically, but, I've talked to people in these organizations, like Ministry of Life, and I talked to the head of that group and he said basically it's like pulling hens teeth, you can't get people to come out, for whatever reason, a lot of people are under a lot of pressure, financial, social, psychological, we're in this environment, we're all trying to make it, we're all struggling, and it's been tough, and those who are not as fortunate have it even worse; transportation, I know we talked about that, off and on with the bus stops, shaded benches and all of that, that's a whole other issues; but, it's just those general things, I think that the efforts that you have made have been good, somethings have come together, but I think it's really on the members of the community, like Ms. Pittman, she lives right here off of Wager, and there's a lot of issues that are maybe not getting to see the light of day, for whatever reason, whether it's barriers or some people figure there's now way to handle it and just give up, but that's not the way to be; Focusing on handling the building – is to get someone in here at least once a month, that can talk simply about Social Security, Medicare, medical issues, tax issues; I know the five-year cycle is about to end with the community block grant, I think we need to get the word more out about what we're doing with that because we're getting the work done and we see the progress, but I don't think the people that probably really need it don't even know it's there, and that's just an observation, I could be wrong, it's just an observation, but, I would hope going forward, that we have people coming out of the community, and I know the surveys, I know there's surveys, I don't know if you gave us the results, I remember seeing some things, but I don't know if anything jumped off the page for you." Terrie Franklin responded, "Yes, there were some common themes on there, for those of you who don't know, what Mr. Davis is referring to is the City currently has a community survey out, we have one for the South Street target area and one for the Indian River City target area; these are areas in the City that are primarily low income, so we're working on building for the next five-year plan, so if you haven't seen the survey, it's online and it's available here hardcopy as well, we ask that you fill those out so that we can get your input on where priorities should be over the next five-years for the community. Ms. Golden stated, "Income tax, when he mentioned that, the church on Knox McRae does free income tax, so maybe we can bring that group in here, so you don't have to go way over there."

Charlie Bell stated, "Ms. Terrie, I would just like to go ahead and say that I am in agreement with different organizations and also getting more communication...a lot of people that would use this facility, they're not here, why – because sometimes they didn't get the memo, some of them they got the memo, but for whatever reason, they didn't come; Mr. Gary came to me and talked to me about this, I did reach out to people in the community that could use this facility, and for whatever the reason was, they did not

come, but they did share if they could get more groups coming in for training or somebody that could come in just to give – how to fill out applications for a job; and I know most times these things are done online, but there are people that are not comfortable or not aware or don't have everything that they need to understand how; so they were saying they wanted to say just some of the basic things like how to dress when you're going out to look for a job, just skills that would make them feel more comfortable when they're going out to look for a job.” Member Oliver stated, “We're here, and that's what we do; the help that Hope for North Brevard our office here is the employment division and we had a job fair here yesterday and we had like 300 people come through here and we got at least 6 people jobs, one of them accidentally through Monifa, but we got I think 4 people were hired by the City of Titusville on the spot while they were here yesterday, they were taking people into the backroom to interview them; with an appointment, we will fill out an application with them, with help them with their resume, so that's what we're doing, but they don't know, it's a big secret.” Ms. Bell stated, “That's what I'm saying, right, so we have to also target those areas where these people are, we send things out to churches, but we have people that are not in the church so we have to reach out to those areas, my heart really was touched when Mr. Gary came to me and he shared this with me and right away I went to people and I was like, do you use the social service center and if so, what would you like to see come there that could help you, and most of them said that they would like more training, more education, things like that.”

Member Gary asked, “Terrie, different question, just a clarity, if an organization wanted to put on a workshop or something here for the community, they have to be out by seven, what if it only started at 5?” Terrie Franklin responded, “We would work with them.”

Member Stokes asked Ms. Bell, “Ma'am, you said training, that the community would like more training, education, and what was the third thing?” Ms. Bell responded, “Like help with filling out applications, even help with how to dress.”

Dr. Beckles asked the community if they had any final thoughts they would like to share. Ms. Golden responded, “I think it was a good meeting, we threw out a lot of ideas and hopes...”

Member Monifa Watson asked Terrie Franklin, “Terrie, am at liberty to say that we are planning on coming to the center.” Terrie Franklin said yes. Member Monifa Watson stated, “North Brevard Charities is in talks with Terrie and the City to open back up our office here, we should be here probably by July.”

B. Committee Attendance

Terrie Franklin stated, “Staff is requesting the Committee to review the attendance records and make recommendations concerning absenteeism.” Terrie Franklin advised the Committee of the current City rule regarding absenteeism for boards and committees, which is that if a member misses three consecutive meetings, it is an automatic termination of their place on that board or committee. Further, Terrie Franklin asked the Committee for their feedback regarding following this City rule. The members agreed that they would like to follow the rule. Terrie Franklin then informed the Committee that there is one member who meets the absenteeism criteria.

Motion to remove Committee members that miss consecutive meetings made by Member Oliver; seconded by Member Monifa Watson.

Motion passed by unanimous voice vote of yes.

Member Monifa Watson addressed the Committee regarding whether the Committee felt that they were prepared to give the City their preliminary suggestions, or if another meeting was necessary. The members of the Committee agreed that the input that was gathered during the public forum was more than

sufficient and should be consolidated into something that could be presented to City Council and then request to be put on the agenda for a City Council meeting, possibly for July’s meeting. Terrie Franklin advised the Committee that for the next meeting, the results of the public feedback would be included under “Old Business.” Terrie Franklin asked the Committee if they would like the City to draft a list of the public suggestions. Dr. Beckles stated, yes, the City could draft the preliminary list and the Committee would review at the next meeting. Terrie Franklin confirmed with the Committee that at the next Ad Hoc meeting, the Committee will have a list of the public suggestions, and the Committee will need to develop a plan for what they want to present to Council, and that developing the plan / recommendations that will go before City Council will on the agenda under “New Business.” Further, Terrie Franklin advised the Committee about the deadlines for the City Council meetings, and that the Council is currently on summer break, and that there would not be enough time to meet the deadline for the July City Council meeting because the Committee still needs to draft and approve their recommendations. Terrie Franklin stated that in order to fast-track their recommendations to Council, the Committee could authorize staff to put together a draft recommendation for City Council based on the information gathered at the public forum and then at the next meeting, the Committee could vote on each of the recommendations, to approve what recommendations will move forward to City Council, and that the Chairman, Dr. Beckles, will present the recommendations to City Council. Further, Terrie Franklin let the Committee know that if they want their recommendations on the only July City Council meeting, which will be held on July 9th, the deadline for the agenda is next week, which is not conducive to the Committee’s schedule. Terrie Franklin provided her recommendation to the Committee, which was that they conduct June’s meeting to thereby finalize the recommendations of the Committee, then conduct July’s meeting to accept the recommendations and have the Committee present the recommendations to City Council at August’s City Council meeting. Member Monifa Watson asked about the remaining meeting schedule and Terrie Franklin stated that the final meeting in August would be optional if the Committee goes before City Council in August, unless the Committee includes in its recommendations that Council gives the Committee feedback on the recommendations. Member Oliver stated that the June meeting would be about putting together what the Committee wants to be presented before the City Council. Terrie Franklin reiterated that the June meeting would include the results from the public forum and a preliminary draft of the recommendations, and that the meeting minutes will include the results of the public forum. Terrie Franklin then asked the Committee if they wanted the City to draft the public comments in a plan format or if the Committee wanted to do that at the next meeting and then review the recommendations at the July meeting. Chairman Beckles suggested the City draft the preliminary plan, and the Committee would review it at the next meeting to modify as they see fit. Terrie Franklin stated that she will send the preliminary draft to Chairman Beckles, and if that Chairman Beckles can follow up with Terrie Franklin regarding moving forward with the draft, and that the draft will serve as a working copy for the Committee.

XXX

7. PETITIONS AND REQUESTS FROM THE PUBLIC PRESENT (OPEN FORUM)

NONE

XXX

8. ADJOURNMENT

With no further business and discussions, the Committee adjourned the meeting at 7:15 p.m.

City of Titusville
"Gateway to Nature and Space"

REPORT

To: Members of the Titusville Social Services Ad Hoc Committee
From: Terrie Franklin, Neighborhood Services Director
Subject: **Review feedback results of the May 20, 2026 Public Open Forum**
Department/Office: Neighborhood Services

Recommended Action:

Consider public feedback summary for drafting recommendations

Summary Explanation & Background:

At the May 20, 2026 meeting, the Committee invited the public to an open forum to provide feedback on the services provided at the Harry T. Moore Social Service Center.

Several members of the public were in attendance and provided their feedback. As a result, a summary of the feedback is provided. The feedback is to be considered for drafting the recommendation summary report to City Council.

Alternatives:

None

Item Budgeted:

NA

Source/Use of Funds/Budget Book Page:

NA

Strategic Plan:

NA

Strategic Plan Impact:

NA

ATTACHMENTS:

1. Open Forum Public Feedback Summary

The following is a summary of the feedback obtained at the Ad Hoc Committee open forum meeting on May 2026:

- Better community outreach is needed and less social media. Distribution of flyers and event calendars are needed throughout the community, so people are informed of what services are available and when.
- Suggest partnering with the Boys & Girls Club to offer more activities. The Harry T. Moore Center could be another opportunity to create space for healing types of activities.
- A food pantry is needed back in the target area or transportation to food pantries is needed. Other uses should include Social Security and food stamps at least once a week.
- The community had a vision of using the center for small events, and a place for the children to come participate in STEM programs and learn to read, as well as classes for senior citizens.
- The center should be available for use by the residents in the evening for special occasions or when other facilities are not available.
- There should be help with social security and food stamp applications, Medicare, taxes, job training, skill training on a rotating basis, and opportunities for more use by the community.
- The center should be run by an agency that has all the connections and abilities.
- Ideas should come from the community. The City and the Committee shouldn't make all the rules and regulations for the center.
- Create invitations to encourage agencies to create a hub at the facility.

City of Titusville
"Gateway to Nature and Space"

REPORT

To: Members of the Titusville Social Services Ad Hoc Committee
From: Terrie Franklin, Neighborhood Services Director
Subject: **Draft Recommendation Summary Report**
Department/Office: Neighborhood Services

Recommended Action:

Consider draft summary report and provide input prior to finalization

Summary Explanation & Background:

At the May 20, 2026 meeting, the Committee requested that staff draft a recommendation summary report based on the open public forum comments and discussions.

As a result, staff has prepared a draft working document for the Committee to review and utilize when finalizing their recommendations to City Council. The Committee may modify the information contained in the draft document.

Staff is requesting the Committee review the draft document and provide input on any changes for final consideration and approval at the next meeting.

Alternatives:

Approve as written or make revisions

Item Budgeted:

NA

Source/Use of Funds/Budget Book Page:

NA

Strategic Plan:

NA

Strategic Plan Impact:

NA

ATTACHMENTS:

1. AD HOC COMMITTEE RECOMMENDATION SUMMARY REPORTS- DRAFT

TITUSVILLE SOCIAL SERVICES AD HOC COMMITTEE
HARRY T. MOORE SOCIAL SERVICE CENTER
RECOMMENDATIONS TO CITY COUNCIL

The Social Services Ad Hoc Committee met from March 2026 to June 2026 to discuss, collect data, and formulate recommendations to address gaps identified by the public with regard to the services and recreational activities offered at the Harry T. Moore Social Service Center.

The below recommendations are the results of those conversations, collected data through public input, and Committee member insights.

The Committee presents these recommendations to City Council in an effort to address the perception that the facility is underutilized, the lack of space for public use, and the lack of non-profit tenancy to provide services that can bridge the identified gaps.

Underutilization and Operations

Through data collection, historical information, and public input, the Committee has identified, what it believes, is an underutilization of the facility. As a result, the Committee recommends that the City look into reorganizing the operations of the facility to create more usable space for organizations, agencies, and other governmental agencies to offer more social and human services from the facility.

The Committee recommends the following actions be pursued by the City to address this deficiency:

- Downsizing or eliminating City use of the facility
- Offering more flexible rental opportunities
- Utilization of outdoor spaces
- Official invitations to various organizations and agencies to regain tenancy (i.e., Social Security, Department of Children and Families, AARP, Legal Aide, and job training).
- _____
- _____
- _____

Cost analyst (to be finalized by City staff) _____

Tenancy

The Committee has identified a lack of occupancy at the facility post COVID.

The Committee recommends the following actions be pursued by the City to address this deficiency:

- Robust campaign
- Better outreach
- _____
- _____
- _____

Cost analyst (to be finalized by City staff) _____

Public Use

Through data collection, historical information, and public input, the Committee has identified a desire for public use of the facility and its grounds. These uses should not be limited during normal operational hours but offered to the public for evening and weekend events or meetings. The availability of the facility and grounds for public use for such things as receptions, family gatherings, celebrations, organizational meetings, prayer or religious meetings or gatherings, community gardens, farmer’s markets, health screenings and services, and more should be welcomed and considered.

The Committee recommends the following actions be pursued by the City to address this deficiency:

- Create a policy for use of the facility
- Create a volunteer program to manage the facility for evening and/or weekend use
- _____
- _____
- _____

Transportation

At the open forum public meeting, there was a consistent topic concerning the lack of transportation to services. While there seems to be available services at the Center and in proximity to the Center and city-wide, citizens are having a hard time getting to the services due to lack of transportation.

The Committee recommends the following actions be pursued by the City to address this issue:

- Increase public or private transportation programs through partnerships
- _____
- _____
- _____

[Place holder for additional recommended actions on identified gaps]

WORKING DOCUMENT

PUBLIC FEEDBACK

The following summary of public comments obtained at the Ad Hoc Committee open forum meeting on May 2026, are the basis for the Committee's recommendations:

D. Hobart

Better community outreach is needed and less social media. Distribution of flyers and event calendars are needed throughout the community, so people are informed of what services are available and when.

D. Bair

Not a lot of activity at the center. Suggest partnering with the Boys & Girls Club to offer more activities. Offer more healing events such as yoga, Ti Chi, and offer them in the morning and evenings to allow working parents and school-aged children to attend. Because the Gibson Center is hard to utilize, the Harry T. Moore Center could be another opportunity to create space for these types of activities.

L. Golden (representing the Concerned Citizens Group in attendance)

Comparing services or uses of the building prior to City offices occupying the building shows a decline in services due to lack of agencies. The center also used to have pastoral and church services before City use. A food pantry is needed back in the target area or transportation to food pantries is needed, a lot of residents are having to catch the bus or walk to food pantries, and the cost of gas is making it difficult to get there. Other uses should include Social Security and food stamps at least once a week as people are having to take the bus to these agencies, and not everyone has or can get a bus ticket.

D. Davis

The community had a vision of using the center for small events, and a place for the children to come participate in STEM programs and learn to read, as well as classes for senior citizens such as sewing. If the community residences don't have use of the building then what is the use of having it here in the neighborhood. The center should be available for use by the residents in the evening for special occasions or when other facilities are not available. The use of facility should be heard from those that live in the community, not outsiders or those that never use the facility. Those that live in the immediate community understand and know the history of the center and its uses, and know what services are needed. There should be help with social security and food stamp applications, and opportunities for more use by the community. The lack of use or participation is also because of the store next door; a lot of people do not want to come to the center because they are scared and fear for their lives because of the activities going on next door at the store. With the recent store closure, people want to come back and want to use the center for things.

S. Lincoln

The center lost a lot of its services due to the impacts of COVID and the no-contact policy, and relationships were lost and we never seemed to regain them. People got used to social distancing and it became the norm, and we need to get people to come back in person for services. The center should be staffed by those that care and that people feel comfortable with and are welcoming. The

WORKING DOCUMENT

center should be run by an agency that has all the connections and abilities. The biggest challenge is getting the information out into the community. The services are here but how do we connect the services and partnerships so the community can maneuver through the available services.

B. Pittman

Ideas should come from the community. The City and the Committee shouldn't make all the rules and regulations for the center; those in the community should have a say so.

K. Davis

Recommends creating invitations to agencies to create a hub at the facility. These agencies could come once a month on a rotating basis to help with such things as social security, Medicare, taxes, job training, skill training, etc. The outreach is good and the services are there, but we need to create a hub where these services can be centralized in the community.

C. Bell

Discussion in the community with groups and people included the need for more agencies to come into the center to help citizens complete forms to obtain various assistance and also help with basic things like how to dress for job interviews or how to complete a job application.

The official minutes from the Open Forum public meeting are available for a more in-depth account of the public comments.